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PATENT
Customer No. 22,852
Attorney Docket No. 05905.0153-00000

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
)	
Yoshihiro ITOH et al.)	Group Art Unit: 2876
)	
Application No. 09/964,754)	Examiner: E. Labaze
)	
Filed: September 28, 2001)	
)	Confirmation No. 3110
For: SERVICE TICKET ISSUE)	
SYSTEM AND SERVICE)	
TICKETING ISSUE SERVICE)	

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

In reply to the Office Action mailed September 23, 2004, the period for response to which having been extended through January 24, 2005 (January 23, 2005 being a Sunday), by a Request for Extension of Time and fee payment filed concurrently herewith, please amend the above-identified application as follows.

Amendments to the Claims are included in this paper, beginning on page 2

Remarks follow the amendment section of this paper, beginning on page 13.

Attachments include an English language translation of Japanese Patent

Publication No. 2000-056721.